

**AWARD 6**  
**Golden Slipper Award for Service Excellence**  
**Sponsored by Case Medical**



The Golden Slipper Award is sponsored by Case Medical, which provides an opportunity for a Central Service professional (technician, supervisor, manager) who is committed to "Service Excellence" to receive formal recognition, an award, and a check for \$500. Service excellence is built on positive attitudes, compassion, and constantly striving to meet and exceed the wants and needs of our customers.

**Entries will be judged on the following criteria:**

- demonstrating a caring, compassionate attitude
- offering a creative, helpful solution
- going beyond the technical requirements of the job
- being a role model for the department

**Individuals who wish to participate must:**

1. Complete the application form below.
2. Submit a typed, one page essay of 500 words or less, or a brief audio-tape describing why you believe service excellence is important in today's healthcare environment and your participation/contribution(s) relative to service excellence in the healthcare setting, i.e., an individual contribution that "made the difference" or how customer service was improved through a process.
3. Provide a letter of reference from your immediate supervisor.

*(over)*





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**Nomination Form**

Name of Nominee: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ E-mail: \_\_\_\_\_

IAHCSMM Status     Member     Non-Member

Immediate Supervisor's Name \_\_\_\_\_

Years of Service in Central Service and/or Materiel Management \_\_\_\_\_

Nominator's Name \_\_\_\_\_

Title \_\_\_\_\_

Hospital \_\_\_\_\_

Hospital Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Telephone # \_\_\_\_\_

\*Applicant grants permission to IAHCSMM to reprint and distribute this submission.

**Deadline: March 1**

Mail to: IAHCSMM, 213 West Institute Place, Suite 307, Chicago, IL 60610 • Fax  
to: 1-312-440-9474

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