

Central Service Leadership Manual

Contents

Part 1: Leadership Essentials

- Chapter 1: Introduction to Central Service Leadership
- Chapter 2: Central Service Leaders Manage a Complex System
- Chapter 3: Central Service Leaders and Business Terminology
- Chapter 4: Central Service Leaders Have Critical Responsibilities
- Chapter 5: Central Service Leaders and Communication
- Chapter 6: Central Service Leaders and Human Resources Management
- Chapter 7: Central Service Leaders: Facilitating and Coaching Employees
- Chapter 8: Central Service Leaders and Staff Development
- Chapter 9: Central Service Leaders and Financial Management
- Chapter 10: Central Service Leaders and The Joint Commission
- Chapter 11: Central Service Leaders and the Occupational Safety and Health Administration
- Chapter 12: Central Service Leaders and Legal Considerations
- Chapter 13: Central Service Leaders and Quality
- Chapter 14: Central Service Leaders and Benchmarking
- Chapter 15: Central Service Leaders and Infection Prevention
- Chapter 16: Central Service Leaders Maintain Positive Operating Room Relationships
- Chapter 17: Central Service Leaders and Safety, Emergency Planning and Disaster Preparedness
- Chapter 18: Central Service Leaders and Construction Projects

Part 2: Technical Essentials

- Chapter 19: Technical Essentials: Work Areas and Work Flow
- Chapter 20: Technical Essentials: Decontamination
- Chapter 21: Technical Essentials: Instruments, Assembly and Packaging
- Chapter 22: Technical Essentials: Steam Sterilization
- Chapter 23: Technical Essentials: Sterile Storage and Distribution
- Chapter 24: Central Service Leaders: Purchasing and Inventory Management
- Chapter 25: Central Service Leaders and Healthcare Information Systems